



Linkfield Accident Management Ltd

1-3 Linkfield Corner
Redhill, Surrey
RH1 1BL

Tel: 0330 002 3331

Email: newclaims@lamclaims.co.uk

Linkfield Claims Service Ltd

Since 2012, when our customers have suffered personal injury as a result of a suspected non-fault accident, we have offered to introduce them to a specialist legal firm (Linkfield Claims Service Ltd) that can offer assistance.

Unfortunately, on 2nd February 2026, Linkfield Claims Service Ltd (which is part of the PM Law Group) closed suddenly without any prior notice.

The Solicitors Regulation Authority (SRA) has intervened into the group of firms. An intervention means that the SRA has taken possession of all documents and papers held by the firm, taken possession of all money held by the firm (including clients' money), and, where a firm is still trading, closed it with immediate effect.

The SRA have also appointed an intervention agent to assist them. Gordons LLP are helping the SRA with the intervention. Their role, once they have access to the firm's files, is to contact clients with ongoing matters and advise them of the need to seek new legal representation. Please note that their role is not to directly take on the individual matters/cases.

We understand that this is concerning and distressing news for all involved, not least those that had ongoing matters with the firm, so we would like to provide the following guidance:

What happens now?

Linkfield Claims Service Ltd can no longer act for you. You will therefore need to find another solicitor to act for you. You can find a solicitor by searching here: <https://solicitors.lawsociety.org.uk/> or you can call The Law Society on 020 7320 5650 Monday to Friday from 09:00 to 17:00.

What's happened to my file?

Gordons LLP have been, and are still, working with the SRA to collect files and documents relating to live/ongoing matters from the firms' offices. They have not yet received live/ongoing files but will do over the coming weeks.

Gordons LLP now have access to the firms' case management software/clients' electronic files and can send these electronic records to clients or their new lawyers.

Will I be notified individually when Gordons LLP have access to my file?

All clients for whom Gordons LLP identify and recover a file relating to an ongoing matter will, in due course, be notified of the intervention with instructions about how to claim their file. But as explained above this may take quite some time and not be possible to do in all cases.

Gordons LLP cannot currently give a timescale for when clients will be contacted, so if you have an ongoing matter, it is important that you do not delay and instruct a new solicitor as soon as possible.

You may not need your file to instruct a new solicitor. You should let your new solicitor have copies of correspondence/documents you've received, along with details of any others/other solicitors involved in the transaction. Your new solicitor may be able to liaise with others involved to get copies of other correspondence/documents and make progress for you in the meantime.

Once you have instructed a new solicitor, please email Gordons LLP at pm@gordonsllp.com with:

- Your name and contact details
- Details of what the law firm were doing for you
- Confirmation that Linkfield Claims Service Ltd was representing you
- Their reference number, if you know it.
- Contact details of where you want Gordons LLP to send your file. If Linkfield Claims Service Ltd are holding a paper file and the firm was acting for two or more people, Gordons LLP will need everyone's consent before they can release the file.

Gordons LLP must prioritise the most urgent requests first before dealing with other requests in order of receipt.

The law firm was holding money for me or I think I am now going to have to pay again for work already carried out. What should I do?

Any money in the firm's bank accounts at the time of intervention will be held by the SRA in its Statutory Trust Fund while Gordons LLP find out who it belongs to. Once Gordons LLP have completed that process, they will look to return money to its owners.

Please note, this process may take some time if a firm's accounts are not in good order.

If a solicitor was holding your money and it cannot be returned it to you, you may be able to make an application to the SRA Compensation Fund. This is a discretionary fund with set criteria for making a claim. Applications will be prioritised based on urgency of claims.

Further details on making an application to reclaim money held by a firm the SRA have intervened into are available on the SRA's website.

What about documents held in storage at the firms?

Any such documents held by the firm will be collected by the SRA's archives team for safe storage. To request documents, please contact the SRA's archives team at iaf@sra.org.uk or 0204 525 0250.

What about old/archived files?

All old/archived files held in storage by the firms will in due course be collected and taken to the SRA. If you want to request old/archived files, please contact the SRA's archives team at iaf@sra.org.uk or 0204 525 0250.

How can I get more information about the intervention into the PM Law Group?

You can:

- Call Gordons LLP on 0113 227 0368 (Monday to Friday 09:00 – 17:30). Initially, you will hear a recorded message which will be updated when necessary.
- Email your query to pm@gordonsllp.com. You will receive an autoreply containing this information the first time you email. If your query is answered by this information, you may not receive a separate reply. If your email requires a separate reply, Gordons LLP will prioritise replies by urgency and get back to you as soon as we can.
- Visit the SRA Website – where it is providing up-to-date information on both the intervention and advice for clients, employees and creditors of PM Law: [SRA | Information for clients, employees and creditors of PM Law | Solicitors Regulation Authority](#)